# **S&C's Energy Storage Solution Corrects Line Resistance in Australia's Outback**

S&C Featured Solution: Energy Storage System

Location: Queensland, Australia

## **Customer Challenge**

Electricity utility Ergon Energy was looking to improve power quality on its Single Wire Earth Return (SWER) lines, which were developed a century ago to bring power to remote parts of Australia and New Zealand. A single SWER line may stretch for hundreds of kilometers, with distribution transformers positioned at intervals along its length. The primary purpose of the SWER schemes was to accommodate basic domestic and farm loads.

Initially each customer used a relatively small amount of electricity. For these situations single phase systems because the best technical and economic option. The high capacity, higher cost three phase systems were not necessary to supply the relatively small loads.

Through the years, the population growth in these areas has been limited; however energy consumption on the SWER network has been growing at an average of 1% per year due to increased penetration of air-conditioning and other electrical appliances. Load types can vary from typical household loads to intense farming loads, which creates a situation where there is low diversity and load profiles exhibit a lot of variability.

The growth in demand has meant that many SWER feeders are reaching capacity and/or are experiencing significant long term voltage issues. The conventional solution would be to upgrade the line from a SWER to a two- or three-wire system to provide additional capacity and improve power quality. However, such a strategy would be very costly because these lines can reach distances of 400 kilometers and often run through the inaccessible Australian outback.

Instead, Ergon conceptualized using an energy storage system placed toward the end of the SWER lines to improve the power quality experienced by its customers. Widely regarded as the world's leading developer of innovative SWER-line technologies,



Twin Grid Utility Support System units providing extra support along a SWER line.

Ergon developed a proprietary energy storage control algorithm to provide the optimal mix of both real and reactive power to the line. But the energy storage solution still had to also withstand the harsh and remote Australian outback environment without the use of maintenance-intensive refrigeration-based cooling systems.

"It's been a rollercoaster of a ride working on delivering an energy storage platform to support a lot of our rural customers. It entails using the same storage technology used in residential applications, but it's significantly larger. It's certainly been amazing to be at the leading edge of a lot of new technology that's been rolled out."

> —Stephen Richardson, Innovation Technology Engineer, Ergon Energy

S&C combines its PureWave® CES Community Energy Storage System with an Ergon Energy algorithm to bring stable voltages to customers along its remote SWER lines.



### **S&C Solution**

Ergon chose to partner with S&C Electric Company because of S&C's extensive energy storage experience and proven history of developing new and innovative technological solutions for the grid. S&C's task was to oversee product design, manufacturing, shipment, and commissioning, and to provide all project-management services.

S&C overcame significant technical challenges to meet Ergon's specifications. It ultimately provided an integrated solution that included a comprehensive communications interface to the utility, a PureWave® CES Community Energy Storage System, and a lithium-ion battery.

S&C developed an ultra-robust, utility grade, skidmounted solution capable of withstanding harsh weather conditions. S&C worked closely with Ergon to integrate and test Ergon's SWER-support algorithm and to deploy the Grid Utility Support System units in the field.

# An installed Grid Utility Support System unit in

An installed Grid Utility Support System unit in the field.

### **Valued Outcome**

Ergon was pleased with S&C's solution and the overall delivery of the project. S&C maintained an open and transparent relationship with the customer and carefully managed the battery supplier's subcontractors to overcome any issues as they arose. S&C also spent many hours testing with the customer, which helped build customer confidence as they identified errors and quickly addressed them.

S&C was able to successfully enable one of Australia's most influential utilities to compensate for the poor power quality at remote sites and to integrate energy storage into its grid. As a result, Ergon's customers experience higher voltage levels and better power quality at a fraction of the cost of upgrading the lines.



Delivery of the Grid Utility Support System units to Ergon's stock yard.

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